



August 27, 2004

ISM RIF WWG Teleconference

Institute for Supply Management - Rail Industry Forum - Quality Assurance Committee - Warranty Working Group

As a reminder, a copy of the proposed specification Draft #18 is posted on the ISM Web Site:
<http://www.ismrif.org/quality/>
and no additional changes were proposed on the call.

Also located on the web site, a person can find the following helpful information:

[Warranty Working Group Update 2003](#) (A short 9-page Power Point Presentation)
[Business Case Study for Bar Coding](#) [98K PDF]
[AAR Manual of Standards & Practices: Equipment ID Warranty Specification \(#18\)](#)
[AAR Label Examples](#) [1.3MB PDF] and all of the past WWG meeting minutes.

A brief meeting was begun at 8:00am and focused on the primary agenda item of responding to the three Suppliers who commented on the proposed specification. The Chairman had drafted a response which had been circulated to several others for a 'reality check', and that response was discussed on the call. A further recommendation was made to pass at least this first response by the AAR to gain their concurrence.

[Subsequent to that conference call, the first response letter was passed by senior AAR staff and their approval received. Other letters will simply include the AAR as a cc: recipient.]

The Chairman will continue writing responses to the other letters and that should move the warranty specification on toward final approval.

The meeting was adjourned.

Regards,

A handwritten signature in black ink that reads "Jon Andresen". The signature is written in a cursive, flowing style.

Jon Andresen
Chairman,
ISM-RIF Warranty Working Group

ISM-RIF-WWG

(Institute for Supply Management - Rail Industry Forum - Quality Assurance Committee - Warranty Working Group)
The Warranty Working Group's mission will be to review both new and existing technologies and business processes to develop a warranty administrative program suitable to railroads, suppliers, and OEMs. This will include development of an industry-recognized standard for equipment identification and labeling.

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