

# ISM RIF WWG Teleconference

## April 2, 2002

Bill Smith read the Anti-Trust Disclaimer Statement.

### **Review of Warranty Specification (Draft #15)**

Proposed AAR Standard for Equipment Identification and Warranty Administration Standard. No changes were requested or discussed. The water spot "DRAFT" was put on every page of the specification.

### **Magazine Articles to get the word out to the industry.**

Russ Ferretti provided the final version of a generic magazine article and was approved by the membership.

### **AAR Feedback.**

Bill Smith updated the committee on the feedback from the various AAR Meetings.

### **March 12, 2002 Equipment Engineering Committee Meeting in Colorado Springs**

Presentation was 30 minutes long with a 30-minute Q&A session at the end of the day. In attendance were approximately 50 members from EEC, TCRA, AACI, TMEC, MCSM Questions and Answers included. Who will pay for the additional administrative cost? Everyone that is involved will help bear the administrative cost, which is no different than now. The new spec will just make it more efficient and consistent. Why do we have to put a warranty expiration date on the part? The warranty expiration date on the part is the only way that the person in the field knows the part is still under warranty. How do you handle stacked bar coded parts? The information will be maintained by the company that applies the parts together. For example: the company that presses the wheels, roller bearings and axles for the wheel set assembly will maintain all information and will apply one bar code label for the whole wheel set. Several suppliers requested a Business Case to review. EEC will co-sponsor the specification with the ISM-QAC to the AAR Technical Service Working Committee for their review.

### **March 13, 2002 Quality Assurance Committee Meeting in Colorado Springs**

A quick review of the feedback and committee progress was presented to the QAC that morning. Discussed the development of a Business Case for the committees to review. QAC suggested a R.O.I. would be appropriate as well. Had full committee support to continue.

### **March 21, 2002 AAR Car Repair Billing Seminar in Omaha, NE**

Presentation was 30 minutes long with a 15-minute Q & A session at the beginning of the day. In attendance were approximately 24 members from the CRB and supporting organizations. They indicated they would forward any concerns to the committee's liaison Kirby Johnson for consideration and discussion. Had committee support to continue.

### **Business Case and ROI Development.**

The group had considerable discussion on the development of an effective Business Case for AAR TSWC to review. It will include savings from Warranty Recovery, Material Management Efficiencies, Maintenance Improvements and Supplier Manufacturing Efficiencies. Return on Investment formula was discussed and will be developed.

**Action Items**

Assigned to: Due:

- |  |            |          |
|--|------------|----------|
| 1. ROI Information Gathering                 | Mark & Tim | 04-17-02 |
| 2. Business Plan Development                 | Russ & Jon | 04-17-02 |
| 3. NAPM-SIS Conference (St Louis, MO)        | Bill       | 04-18-02 |
| 4. Next WWG Conference call                  | All        | 05-07-02 |
| 5. AAR TSWC Approval                         | TBD        | TBD      |
| 6. Submit to the industry for public comment |            | 2002     |

Mark your calendars for May 7, 2002 at 1:00 PM (CST) or 2:00 PM (EST),  
Same call in numbers as before 1-800-234-4280 Passcode 2655#.

## ISM-RIF-WWG

(Institute for Supply Management – Rail Industry Forum – Warranty Working Group)

The Warranty Working Group's mission will be to review both new and existing technologies and business processes to develop a warranty administrative program suitable to railroads, suppliers, and OEMs. This will include development of an industry-recognized standard for equipment identification and labeling.

## Members in attendance:

Bill Smith	BNSF	913-551-2655	<a href="mailto:william.smith@bnsf.com">william.smith@bnsf.com</a> (WWG CHAIRMAN)
Russ Ferretti	Metro North	212-672-1222	<a href="mailto:ferretti@mnr.org">ferretti@mnr.org</a>
Gary Moe	ID Integration	425-438-2533	<a href="mailto:gary@id-integration.com">gary@id-integration.com</a>
Mark Fiedler	CSXT	904-359-1489	<a href="mailto:Mark_Fiedler@CSX.com">Mark_Fiedler@CSX.com</a>
Luann LaLone	NYAB	315-786-5250	<a href="mailto:llalone@nyab.com">llalone@nyab.com</a>
Mark Tinklepaugh	NYAB	315-786-5466	<a href="mailto:mtinklep@nyab.com">mtinklep@nyab.com</a>
Jon Andresen	Tech Solutions	510-531-2201	<a href="mailto:jon@techsoln.com">jon@techsoln.com</a>
Tim Black	UPRR	402-271-3141	<a href="mailto:tjblack@up.com">tjblack@up.com</a>
Kurt Gansauer	CRQS	717-442-0255	<a href="mailto:crqsinckg@aol.com">crqsinckg@aol.com</a>

(ISM-RIF-QAC Chairman)

## Members not on the call:

Wayne Cross	WABTEC	630-561-0983	<a href="mailto:Wcross@WABTEC.com">Wcross@WABTEC.com</a>
Jon Keserich,	CamCode Inc.	216-714-0053	<a href="mailto:JonKes@camcod.com">JonKes@camcod.com</a>
John Vikara	WABTEC	412-825-1320	<a href="mailto:jvikara@wabtec.com">jvikara@wabtec.com</a>
Mike Lane	GETS Global Signaling		<a href="mailto:Mike.Lane@gehh.ge.com">Mike.Lane@gehh.ge.com</a>
Kim Rider	CSXT	904-366-4450	<a href="mailto:Kim_Rider@csx.com">Kim_Rider@csx.com</a>
Steve Peterson	Continental Data		<a href="mailto:speterson@cdgnow.com">speterson@cdgnow.com</a>
Brian Kelly	GETS	814/875-5132	<a href="mailto:Bkelly@msx.trans.ge.com">Bkelly@msx.trans.ge.com</a>
Frank Upton	CSXT	904-359-3625	<a href="mailto:Frank_Upton_Notes@csx.com">Frank_Upton_Notes@csx.com</a>
Paul Penney	CN	514-399-7044	<a href="mailto:paul.penney@cn.ca">paul.penney@cn.ca</a>
Dalene Hofferd	CP	403-319-3928	<a href="mailto:Dalene_Hofferd@cpr.ca">Dalene_Hofferd@cpr.ca</a>
Tom Bump	EMD		<a href="mailto:thomas.r.bump@gm.com">thomas.r.bump@gm.com</a>
Dave Reardon	Progress Rail		<a href="mailto:davereardonprogress@worldnet.att.net">davereardonprogress@worldnet.att.net</a>
Matt Hunter	SASI	330-665-2996	<a href="mailto:Matthew.D.Hunter@sasi.com">Matthew.D.Hunter@sasi.com</a>
Rick Stauffer	BNSF	817-352-1465	<a href="mailto:Rick.Stauffer@bnsf.com">Rick.Stauffer@bnsf.com</a>
Wes McBride	UPRR	402-271-3013	<a href="mailto:wmcbrid@up.com">wmcbrid@up.com</a>
Ron Simmons	TTX		<a href="mailto:Ron_Simmons@TTX.com">Ron_Simmons@TTX.com</a>
Don Kozak	EMD	708-387-6184	<a href="mailto:donald.j.kozak@gm.com">donald.j.kozak@gm.com</a>
Richard Sullivan	RWMEC	703-241-0636	<a href="mailto:richardsullivan@worldnet.att.net">richardsullivan@worldnet.att.net</a>
Tony Sciacca	NYCT	212-544-4008	<a href="mailto:ansciac@nyct.com">ansciac@nyct.com</a>
Tim Epperson	AI Computing	501-834-9540	<a href="mailto:time@aicomputing.com">time@aicomputing.com</a>
Manfred Aistrich	LA-MTA	213-922-3331	<a href="mailto:aistrichm@mta.net">aistrichm@mta.net</a>
Kirby Johnson	CSXT	904-359-3144	<a href="mailto:Kirby_Johnson@CSX.com">Kirby_Johnson@CSX.com</a>

(AAR-CRB liaison)

## Receiving Correspondence Only:

Rick Penn	GE	814-875-3489	<a href="mailto:RPenn@msx.trans.ge.com">RPenn@msx.trans.ge.com</a>
Mike Lenz	GE	814-875-3355	<a href="mailto:mlenz@msx.trans.ge.com">mlenz@msx.trans.ge.com</a>
Serge Besso	CN	514-399-4672	<a href="mailto:serge.besso@cn.ca">serge.besso@cn.ca</a>
G R Steele	NS	540-981-3674	<a href="mailto:grsteele@nscorp.com">grsteele@nscorp.com</a>
Fred Poliniak	Metro North	212-499-4332	<a href="mailto:poliniak@mnr.org">poliniak@mnr.org</a>
Ray Lopez	Metro North	914-271-1625	<a href="mailto:lopez@mnr.org">lopez@mnr.org</a>
Bob Matthews	RPI	703-836-2332	<a href="mailto:matthews@rpi.org">matthews@rpi.org</a>
Joy Cooke	AAR-TTCI	719-584-0715	<a href="mailto:joy_cooke@aar.com">joy_cooke@aar.com</a>
Tom Stahura	AAR	202-639-2139	<a href="mailto:tstahura@aar.org">tstahura@aar.org</a>
Andrew Frohn,	Long Island Railroad		<a href="mailto:afrohn@lirr.org">afrohn@lirr.org</a>
Barry Schlossberg,	Long Island Railroad		<a href="mailto:bdschlo@lirr-hmc.org">bdschlo@lirr-hmc.org</a>
Thomas Vinson,	New Jersey Transit		<a href="mailto:croptev@njtransit.com">croptev@njtransit.com</a>
William Moore,	LA County MTA		<a href="mailto:mooreW@mta.net">mooreW@mta.net</a>
Jon Keserich	Camcode, Inc	216-714-0053	<a href="mailto:jonkes@camcod.com">jonkes@camcod.com</a>
Star Graham	Web Site Contractor		<a href="mailto:wordsx3@home.com">wordsx3@home.com</a>